

Performance Tuning of OBIEE

Fixing of configuration, implementation and performance issues faced post migration of BO to OBIEE

CLIENT

One of India's largest professionally managed on-line multi-commodity exchange. It is the only commodity exchange in the country promoted by national level institutions.

CHALLENGE

The client had implemented OBIEE for their reporting and analytics requirements. This was taken up as a migration project from the existing reporting solution implemented in Business Objects (BO). Post migration, the reports and analytics

developed in OBIEE were not very well accepted by the end users within the organization due to performance issues and the lack of utilities available in reports similar to BO. The client wanted MindCraft to resolve issues pertaining to OBIEE. The issues could be

broadly classified as Configuration issues, Implementation issues and Performance issues.

SOLUTION

MindCraft took up the task of resolving all the issues faced by the client with regards to OBIEE. In the Configuration issues, MindCraft provided resolution on how to modify the default configuration of the presentation services and how to configure iBOTS (Delivers), conditional as well as non-conditional.

In Implementation issues, MindCraft provided a resolution wherein the RPD modeling was

done inappropriately causing erroneous results in the reports.

MindCraft also implemented 'Usage Tracking' which gave various statistics on usage of the reporting solution such as most accessed, Long Running Reports, etc.

In Performance Issues, the client had Long Running Reports which were created using Direct Database Requests, but did not

produce results. MindCraft studied the queries and analyzed the schema to build the reports using Answers.



BENEFITS



Faster Report Generation



Error Free Reports



Faster Report Performance

CONCLUSION

Before the start of the project, the client had 2 separate environments, one for BO and one for OBIEE. Due to the licensing cost of BO, they wanted to stop using the BO environment and move completely to OBIEE. With the issues addressed in OBIEE, the client saved on the additional cost spent on BO infrastructure and maintenance. MindCraft's timely assistance was appreciated by the client.

Not only did the client enjoy cost saving, they also were able to generate reliable, timely reports which were crucial for the successful running of their business.

ABOUT US



MindCraft is a Software Products, Solutions and Services organization. We enable customers to transform their businesses through products for Banking, Insurance, Mutual Fund & Financial Services and a cross industry product suite.

We help our customers get competitive edge through technology services that include Development & Integration, Business Intelligence & Analytics and Systems Software Management. Incorporated in India in 2002, we have a team of over 500. We also have a presence in Singapore, USA & UAE.

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